

# How to Report Cyber Crimes?

## **Q. What kind of information, will I have to provide for reporting my complaint?**

**Ans.**In case of anonymous complaints – you do not need to provide any personal information. However, information related to the incident / complaint should be complete for the police authorities to take necessary action.

In-case you opt for “Report and Track” option - Information fields with a red asterisk marks (\*) are mandatory. It is very important that the police authorities receive complete information related to the complaint. Therefore, you will need to provide key information such as your name, phone number, email address, details of the incident/ complaint and necessary information supporting the complaint, etc.

You will need to register yourself using your valid Indian mobile number. You will receive a One Time Password (OTP) that will be used to verify your phone number. The OTP is valid for 30 minutes. Once you successfully register your mobile number on the portal, you will be able to report the complaint.

## **Q. Which state shall I select while reporting an incident/ complaint?**

**Ans.**When reporting an Anonymous complaint, the victims’ location/ state where the incident has happened should be selected. If it is a report pertaining to website hosting CP/RGR content, complainant can select his/her state.

In case you are reporting a complaint through the “Report and Track” option, you may either choose your location (If you are victim) or the victim’s location/ state where the incident has happened. As a responsible citizen you should use “Report and Track” option for reporting the incident/ crime, since it would help the Law enforcement agencies to contact you for further details.

## **Q. What is the purpose of Cybercrime portal?**

**Ans.**This portal is an initiative of Government of India to facilitate victims/complainants to report cybercrime complaints online. At present this portal caters to complaints pertaining to online Child Pornography (CP)-Child Sexual Abuse Material (CSAM) or sexually explicit content such as Rape/Gang Rape (CP/RGR) content. The portal also provides an option of reporting an anonymous complaint, where complainants are not required to disclose their identity.

## **Q. What is CSAM?**

**Ans.**Child sexually abusive material (CSAM) refers to material containing sexual image in any form, of a child who is abused or sexually exploited.

Section 67 (B) of IT Act states that “it is punishable for publishing or transmitting of material depicting children in sexually explicit act, etc. in electronic form”.

**Q. How can I file the complaints about other cybercrimes?**

**Ans.**At this stage, complaints related to online content containing Child Pornography, Child Sexual Abuse Material, Sexually explicit content such as Rape, Gang Rape can be reported through this portal. In case of other cybercrimes, you may contact your local police station or your state cybercrime cell.

**Q. What action will be taken if complainant reports any false complaint/information?**

**Ans.**False information provided by complainant may lead to penal action as per law.

**Q. Apart from this portal, are there any alternative ways to remove objectionable content from social media websites?**

**Ans.**Yes, most of the social media website like Facebook, YouTube, Twitter and Instagram etc. have the option of reporting or flagging the objectionable contents. The social media platforms may take appropriate action based on the contents reported to them as per their content policy.

**Q. What happens once I report a complaint?**

**Ans.**The complaints reported on the portal will be handled by the concerned state police authorities based on your selection of state while reporting the complaint.

**Q. Can I check the status of my complaint?**

**Ans.**Yes, if you have reported the complaint using “Report and Track” option available on the portal. The complainant will receive a tracking number which can be used to track the progress of the complaint by clicking on “check status” option on the portal.

**Q. Can I report a complaint without uploading any information?**

**Ans.**It is recommended that you provide as much information about the incident as possible so that the police authorities working on the complaint are able to take appropriate action. It is recommended that you upload the evidence with your complaint which would help police authorities for prompt action. However, you can also report a complaint by providing information like website address, e-mail address, WhatsApp number etc.